expandit

EXPANDIT OVERVIEW

The ExpandIT solution enables organizations who perform service or installation to maximize productivity while reducing administration costs. Our software provides seamless integration to Microsoft Dynamics ERP systems, empowering businesses of all sizes to streamline the resource management process and optimize the daily activities of sales and service representatives.
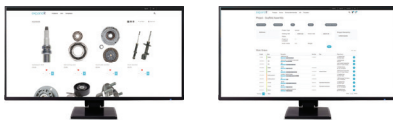
ExpandIT Essentials offers organizations a quick way to get started at a fixed price. Our ExpandIT Essentials offering is a managed service built on industry best practices that enables customers to get started fast, while preserving the option to customize the solution in the future.

SOLUTION COMPONENTS

ExpandIT Service Portal

The ExpandIT Service Portal is a robust platform that enables customers to easily place orders for service, consumables and spare parts all online and in just a few clicks. It is fully integrated with Microsoft Dynamics ERP systems, sharing important information and data.
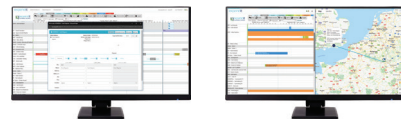

ExpandIT Service

ExpandIT Service is designed to support both planned work and call-outs, streamlining the workflow across multiple teams and ensuring all information flows between the field and the office.

The app enables field technicians to quickly visualize jobs and tasks, allowing for time and material tracking, report filling, signature collection, and more.

ExpandIT Resource Planning

ExpandIT's Resource Planning is built to support dispatchers, allowing for real-time visualization of key parameters for resource allocation, such as job completion status, estimated travel time, technician skills, geo-position, and more. This not only enables dispatchers to easily plan and assign jobs to field technicians, but also track time, materials and other resources, which can be validated before flowing into the ERP system.

ExpandIT supports all stakeholders involved in the process of service supply. Field technicians, service dispatchers, managers, and even end-customer personnel are provided with state-of-the-art software designed to positively impact the entire service lifecycle, substantially increasing efficiency while optimizing administration overhead. ExpandIT enables organizations to increase revenue by planning resources more effectively, while keeping administration costs flat.

www.expandit.com | sales@expandit.com